

Sales Skills 101 Training Material Sample

Welcome, to the Sales Skills 101 sales training program. from the digital sales institute. The reality is that selling is not getting easier. We all accept that the digital era, has demanded a shift in the way we sell, from the hard-to-reach buyer, plus the challenges of remote selling. Even a small sale, can have multiple decision makers, and an extended sales cycle. We seem to have more questions, than answers.

That is why, you should know your ROSE. Return On Sales Effort.



In the new VUCA (Volatile, Uncertain, Complex and Ambiguous) world that we live in, there are new rules that will reshape many of the components of selling, from prospecting, to lead qualification, to closing and relationship management.

Your sales success is likely to come from figuring out which businesses would understand your product, or service, and recognize the most value in using it. So, can I suggest, that it is time to change. You must be trained to think, and act with agility. To help you understand what experience the buyer is seeking. To coach you on how to walk in your customers shoes. To have the sale skill, to subtly promote the merits of your solutions. The ability to show your clients a clear outcome, and a better future. To become more competent, and confident in every aspect of your selling activity. So, if you are ready to explore new sales skills, and build on your current experience. then, This sales training program will help you to be more successful.

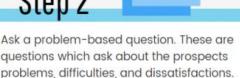


Ask a situation question. These are questions which ask for background information or facts. An example would be, "How would you describe your current situation."



Ask an implication question. These are questions which ask about the problem's consequences, effects, or impacts. An example would be, "How has that problem impacted you?"

Step 2



questions which ask about the prospects problems, difficulties, and dissatisfactions. An example would be, "How often does that happen?"



Ask a need-payoff question. These are questions which ask about the value, importance or usefulness of the solutions. An example would be, "If this problem could be solved, what would be the benefit to your company?"



Once all of these questions are asked it's time to move in on the sale of your product or service.

What does selling mean today? As a salesperson you know that selling is an exchange of one product or service for something else in return (usually money). The key is streamlining this sales process so that your efforts result in higher sales numbers and higher returns on your time investment. Selling is successfully influencing the buying decision of the client in your favor.

"Selling success is contingent upon the skills of the salesperson - not the attitude of the customer."

Selling is all around us. The goal of any business is to make generate profits that will lead them to success. The way to do this is to convert interest from respective audiences into sales. To sum it up, this explains why we need to understand, what is selling. Every business has to acquire, develop and maintain customers at a profit. For this to happen, the sales effort must work to turn a potential buyer's interest into a closed sale.

